

## **February 2012 Q & A**

Email your questions to the board at [boardmember@countrywalk.org](mailto:boardmember@countrywalk.org). Look for your answers in the next newsletter.

### **Q: How do I reserve the community room?**

**A:** *Phyllis Britt handles the reservations for the Community Room. Email Phyllis at [keylargo4evr@yahoo.com](mailto:keylargo4evr@yahoo.com) or call her at 770-439-2975. Please remember your HOA dues must be current to reserve the room. Please keep in mind that Phyllis is a volunteer and works full time when trying to contact her.*

### **Q: How do I reserve the pavilion?**

**A:** *The Amenities Manager, Denise Haney handles the reservations for the Pavilion. Email Denise at [dhaney123@comcast.net](mailto:dhaney123@comcast.net) or call her at 770-485-9349. Please remember your HOA dues must be current to reserve the pavilion.*

### **Q: How do I obtain a Country Walk ID card?**

**A:** *Contact Neighborhood Management Services at 770-222-2000 or email [pvnms@bellsouth.net](mailto:pvnms@bellsouth.net) to arrange to have your ID photo taken or to email a photo along with your information. Proof of residence will be needed to pick up your ID card (s).*

### **Q: What do I do about the stray dog or cat that keeps coming around?**

**A:** *Cobb County and the City of Powder Springs both have ordinances regarding pets. All pets must be kept on a leash when outdoors and owners must clean up after their pets. Please contact Cobb County Animal Control regarding animals that are running loose. If you know who the animal belongs to, you may contact Neighborhood Management Services, they will be happy to send a notice out to the owner.*

### **Q: What can be done about my neighbor's dog that barks all night long?**

**A:** *Unfortunately, this is a common problem reported by many homeowners. This is a violation of the City Noise Ordinance and needs to be reported to the City of Powder Springs Code Enforcement. Please call 770-943-1666 and ask for code enforcement.*

### **Q: A few of you have asked about reviewing the end of the year Country Walk financial statement.**

**A:** *Every year the end of the year financial statement is available to the homeowners at the annual meeting. The annual meeting takes place in April every year.*

### **Q: Are the security officers paid by the City of Powder Springs and by Country Walk HOA for the hours that they patrol the neighborhood?**

**A:** *No. The officers that provide security patrol in Country Walk are off duty. Country Walk pays each officer individually for the hours that they work security. The checks are made payable to the officer, not to the City of Powder Springs Police Dept.*

### **Q: What are the most common things the officers find when they patrol in Country Walk?**

**A:** *The officers frequently find kids in the amenities area that are out after curfew. Officers frequently run kids from other neighborhoods out of the amenities area. The kids turn on the amenities lights and ride their skateboards and bicycles on the tennis courts, damaging the court surfaces. The officers stop speeders and persons running the stop signs in the neighborhood. They have stopped persons for DUI and drug possession as well. Their patrolling has prevented and stopped much of the vandalism that was taking place. Please remind your children that the field and amenities area is closed at dark. Effective immediately, officers will be calling parents of any minor found in the amenities area after dark to come and pick up their child.*