

# **Board Q/A: March 2011**

## **Q & A**

Email your questions to the board at [boardmember@countrywalk.org](mailto:boardmember@countrywalk.org). Look for your answers in the next newsletter.

### **Q: How do I reserve the community room?**

**A:** *Phyllis Britt handles the reservations for the Community Room. Email Phyllis at [keylargo4evr@yahoo.com](mailto:keylargo4evr@yahoo.com) or call her at 770-439-2975. Please remember your HOA dues must be current to reserve the room. Please keep in mind that Phyllis is a volunteer and works full time when trying to contact her.*

### **Q: How do I reserve the pavilion for a party?**

**A:** *Denise Haney handles the reservations for the Pavilion. Email Denise at [dhaney123@comcast.net](mailto:dhaney123@comcast.net) or call her at 770-485-9349.*

### **Q: What do I do about the stray dog or cat that keeps coming around?**

**A:** *Cobb County and the City of Powder Springs both have ordinances regarding pets. All pets must be kept on a leash when outdoors and owners must clean up after their pets. Please contact Cobb County Animal Control regarding animals that are running loose. If you know who the animal belongs to, you may contact Neighborhood Management Services, they will be happy to send a notice out to the owner.*

### **Q: What can be done about homeowners that park on the street making it difficult to navigate throughout the neighborhood?**

**A:** *This issue is handled by the Powder Springs Police Department. Please contact them to report any driving hazard that you notice.*

### **Q: When will I receive my 2011 ID card (s)?**

**A:** *Denise Haney will begin distributing the new ID cards on March 20<sup>th</sup> from 2:00 – 4:00 PM in the community room. Watch the newsletter, website and email for additional dates and times to pick up your ID cards. Please remember your dues must be paid in full before you will be able to pick up your IDs.*

### **Q: What types of things do I need to submit a modification form and receive approval from the ACC Committee before doing?**

**A:** *You must submit a modification form and receive approval from the ACC Committee before doing any of the following to your property:*

- *Installing a new fence*
- *Replacing an existing fence with a new fence of a different style*
- *Replacing an existing fence with the same type of fence, but changing the foot print of it.*
- *Before changing the landscape plan for your lot. You may however, remove dead bushes and add seasonal color without getting approval.*

- *Before adding any type of edging or retaining walls.*
- *Repainting any part of the exterior of your home. You must choose your colors from the approved color book and submit the form for approval before painting. Note: This includes repainting your front door, shutters, trim or any portion of your home that is visible from the street.*
- *Before adding any type of play equipment to your yard. Note: play equipment will only be approved for addition to a back yard.*
- *Before replacing your roof. When submitting the application you must be specific as to the type and color of the material that will be used.*
- *Before doing any type of structural modification. This includes replacing your front porch, adding a sidewalk, adding a shed, enclosing a deck, replacing your garage doors or windows with a different style window or door, etc.*
- *Before removing any large trees. When removing trees, you must receive approval from the City of Powder Springs Arborist before submitting the application to the ACC Committee. Include a copy of the approval letter from the City with your application.*
- *If there is any question regarding the need to have approval from the ACC Committee, submit a modification form.*

**Q: What if I have a dead or dangerous tree, do I have to get approval to remove it?**

**A:** *If a tree is dead or is a danger to anyone, please remove it immediately and submit of the documentation from the tree service regarding the condition of the tree along with the modification form for our records..*

*If a tree has already fallen, you do not need approval to clean it up! Just clean it up ASAP.*

**Q: Where do I get the approved paint colors from?**

**A:** *Call Neighborhood Management Services at 770-222-2000 and make arrangements to check out a copy of the paint color book. You will need to stop by the NMS office to pick up the book. A \$50.00 deposit is required and will be returned to you when the book is returned to the NMS office.*

**Q: If I submit a modification form, how long will it take to get a response from the ACC Committee?**

**A:** *The ACC Committee does the best they can to respond promptly – usually within a week to 10 days. However, the covenants give the committee up to 45 days to respond. It is rare that it will take this long.*